



## CURRICULUM VITAE

### Luca Dal Pubel

San Diego State University  
Department of Political Science  
International Security and Conflict Resolution  
5500 Campanile Drive, CA 92182-4427  
Office: Nasatir Hall 120  
Cell: (619) 972 0834  
Email: [ldalpubel@sdsu.edu](mailto:ldalpubel@sdsu.edu)

#### EDUCATION

- Open University of Catalunya, Barcelona, Spain.  
Information and Knowledge Society Doctoral Program, Candidate, 2015 - 2023.  
Area of Study: Online Dispute Resolution and Consumer Protection – International Private Law.  
Dissertation Topic: *The Role of Information and Communication Technologies and the Internet in the Access to Justice*.  
Expected Thesis Defense Date: January 2023.
- California State University Dominguez Hills, Carson, California.  
Master`s Degree in Negotiation Conflict Resolution & Peacebuilding, 2012.
- University of Bologna School of Law, Italy.  
LL.M Master`s Degree (Laurea Magistrale) in Law, 1999.  
Graduate Thesis: *The Acts of Last Will in the Italian Eighteen Hundred*.

#### ACADEMIC WORK

- San Diego State University - International Security and Conflict Resolution, Adjunct Professor of Alternative Dispute Resolution, 2014 - Present.
- San Diego State University - Political Science, The Judge Victor E. Bianchini Course in Mediation and Arbitration - Lecturer, 2016 - Present.
- Point Loma Nazarene University – Fermanian School of Business, Organizational Leadership, Adjunct Faculty, 2020 - Present.
- Austria Consortium of Universities – Negotiation and Peace Studies, Faculty, 2022 - Present.
- University California of San Diego - Extension, Online Dispute Resolution, Lecturer, 2020 -2021.
- University of Florence, Department of Legal Studies, Conflict Management and Mediation Instructor, 2021 - Present.

- San Diego State University - Global Campus, Political Participation in the Age of Digital Media - Lecturer, Fall 2020, Spring, and Summer 2021.
- San Diego State University - Hansen Peace and Justice Studies, Introduction to Peace, Nonviolence, and Justice, GenS 260 – Teaching a module on Interpersonal Conflict, Spring 2022.
- San Diego State University - Fowler College of Business Administration, Executive MBA Program, Professor of Negotiations, Fall 2016.
- San Diego State University - College of Extended Studies, One Unit Course in Diplomacy - Lecturer, Fall and Spring 2015-16.
- International Institute Lorenzo de` Medici, Florence - Marist College, Professor of Conflict Resolution, Leadership and Negotiation, 2012 - 2018.

### **GUEST LECTURES**

- Association of Italian Lawyers for Mediation, Mediation in Cross-border Disputes, July 2022.
- University of Florence, Department of Law, Alternative Dispute Resolution in a Comparative Perspective Webinar, May 20, 2022.
- The European Law Students' Association (ELSA) – International Focus Program, Mediation and Privacy, Spring 2022.
- University of Trento, Law School, E-Justice and Online Dispute Resolution Webinar, May 7, 2021.
- Pedagogium School of Social Science, University of Warsaw, Poland, Violence, Bullying, and Children's Rights, April 4, 2020.
- Pedagogium School of Social Science, University of Warsaw, Poland, Conflict Resolution and Violence Prevention in Schools, November 23, 2019.
- San Diego State University, International Security and Conflict Resolution Program Teaching Module on Alternative Dispute Resolution and Mediation, 2009 - Present.
- University California San Diego - Extension, Guest Lectures in Conflict Management, Spring 2015.
- University California San Diego - Extension, Guest Lectures in Negotiation and Mediation, Fall 2013-2014.
- National University, Guest Lecture in Mediation, May 2014.
- San Diego State University, International Security and Conflict Resolution (ISCOR) Program Coordinated Special Studies Courses concerning Cross Border Dispute Mediation, 2010-2012.
- San Diego State University, ISCOR, Guest Lectures in Negotiation, Fall 2010.
- San Diego State University, Guest Lectures in International Conflict Resolution, Fall 2009.
- University California San Diego - Extension, Guest Lecture in Mediation, Fall 2009.
- Center for Talented Youth, Johns Hopkins University, Guest Lecture on Mediation, San Diego, April 11, 2009.
- San Diego City College, Lectures in ADR and Mediation, Fall 2008, Spring 2009.
- University of Pisa, Peace Studies, Lectures in Mediation and Conflict Resolution, Fall 2003.

### **VISITING LECTURES**

- Institute of National Defense of Portugal, Lecturer in Interactive Conflict Resolution, 2021.
- University of Trento, Law School, Lecturer in International Comparative Law, Spring 2010.

- University of Bologna-Rimini, Faculty of Economics, Lecturer in European Union Policies, Summer 2008, 2009, 2010.

### **COMMITTEE INVOLVEMENT**

- San Diego State University – International Affairs Global Learning Outcomes Committee (Fall 2020).
- San Diego State University - General Studies Advisory Sub-Committee on Study Abroad for Social Sciences (Spring 2022).

### **EDITORIAL ACTIVITIES**

- *Giustizia Consensuale* Law Review, Editorial Committee Member.

### **INTERNATIONAL PROGRAMS**

- The European Law Students' Association (ELSA), National Negotiation Competition, Perugia, Italy - Faculty, September 26 - October 8, 2021
- San Diego State University CES Study Abroad Program in Internet, Law, and Politics, Barcelona, Spain - Faculty-Led, 2020 Winter Break.
- San Diego State University CES Study Abroad Program in Internet, Law, and Politics, Barcelona, Spain - Faculty-Led, 2019 Winter Break.
- International School in International Relations, Human Rights, Diplomacy, Universidade Católica Portuguesa, Porto, Portugal - Faculty Leader, 2018 Winter Break.
- International Visitor Leadership Program, San Diego Diplomacy Council, 2008 - Present Met with delegations from Pakistan, Afghanistan, Vatican City, Kenya, Sudan, South Korea, and Bulgaria.
- Summer School Communicate, Negotiate, Mediate, San Diego State University/University of Bologna-Rimini, Italy - Faculty, and Program Director, 2007 - 2016.
- Winter School Collaborate, Facilitate, Conciliate, San Diego State University/the University of Barcelona - IL3, Spain. Faculty and Program Director, 2015, 2016, 2017, 2018 Winter Break.
- Winter School Collaborate, Facilitate, Conciliate, San Diego State University/Open University of Cataluña, Spain. Faculty and Program Director, January 2014.
- International School in International Relations, Human Rights, Diplomacy, Universidade Católica Portuguesa, Porto, Portugal - Program Director and Faculty, 2014, 2015, 2016, 2017, Winter Break.
- International School in Mediation, University of Trento, Italy. Lecturer, January 2011.

### **EUROPEAN UNION (EU) PROGRAMS AND PROJECTS**

- InMediate, European Commission Funded Project within the Erasmus+ Program, 2020-2023.

- European Commission Fomento Project, 2018-2019.
- European Union Civil Justice Program, Fostering Cooperation in Cross-Border Civil Matters - Online Dispute Resolution in Cross-Border Disputes, 2010-2011.

## **INTERNATIONAL CONFERENCES & TRAINING EXPERIENCE**

- Advanced Mediation Training, Institute of German Culture, Padova, Italy, September 27, 2022, Trainer.
- The Digital City, Italian National Association of Municipal Secretaries, Castel S. Pietro Terme (BO), Italy, September 23-25, 2021, Presenter. Presentation Title: "Artificial Intelligence in the Public Sector."
- 7th Leipzig International Mediation Forum, Leipzig, Germany, June 21-23, 2021, Presenter.
- III University of Barcelona International PhD in Law Conference - El carácter multinivel del Derecho global, May 12, 2021.
- A Potential Tool in a Mediation Strategy Webinar. Presenter: Dwight Golann (Suffolk University, Law School). University of Trento, Italy April 29, 2021.
- National Center for Technology and Dispute Resolution (NCTDR) Virtual Forum on Online Dispute Resolution (ODR), March 1-2, 2021.
- First Annual Congress of Doctoral Students, Miguel Hernández University, Spain, February 2, 2021.
- The Teaching of Law in the Digital Society, 10<sup>th</sup> National Conference. Open University of Catalunya, Barcelona, Spain, July 5, 2019.
- Online Service Providers Liability in the EU and USA Seminar. Presenter: Prof. Jane Ginsburg, Columbia University School of Law. Open University of Catalunya, Barcelona, Spain, July 2, 2019.
- European Conference on Mediation in Cross-Border Succession Conflicts. EU-funded Project Fomento. Leipzig, Germany, June 26, 2019, Presenter.
- The May Ward Foundation "Dame Inglesi" School, Mediation Training. Vicenza, Italy, 7-8, 18-19 June 2019, Trainer.
- Collaborative Economy: Challenges and Opportunities, 14<sup>th</sup> International Conference on Internet, Law & Politics. Barcelona, Spain, 21 - 22 June 2018, Presenter.
- Equal Access to Information and Justice: Online Dispute Resolution, 17<sup>th</sup> International Conference on Online Dispute Resolution. Paris, France, 12 - 13 June 2017.
- Building a European Digital Space, 12<sup>th</sup> International Conference on Internet, Law & Politics. Barcelona, Spain, 7 - 8 July 2016.
- LAEF 40<sup>th</sup> Annual Conference on Education and Culture. San Diego State University, CA, 11 - 13 March 2016, Speaker.
- University of Barcelona - IL3. Workshop in Mediation in Small Claims. Presenter. Barcelona, 10 - 11 July 2014.
- EU Cross-Border Mediation Training, Leipzig, Germany, 3 - 5 April 2012, Trainer.
- Mandatory Mediation in the Italian Legal System, Vicenza, Italy, March 30, 2012, Speaker.
- European Conference on Cross Border Mediation, Florence, Italy, 20 - 21 October 2011. Project funded by the European Union - Member of the Conference Organizing Team.
- Mediator's Role and Ethical Standards in Mediation, Conference Series University of Bologna-Rimini, Italy, June 17, 2010, Speaker.

- NCRC Exchange Trainings for the Workplace, Trainer, San Diego, 2009 - 2017.
- Advanced Mediation Training, Bar Association of Perugia, Italy, 19 - 20 November 2009, Trainer.
- Advanced Mediation Training, Chamber of Commerce, Padova, Italy, 20 - 21 June 2004, Trainer.
- Advanced Mediation Training, Bar Association of Verona, Italy, 22 - 23 June 2004, Trainer.
- The Union Internationale Des Avocats (UIA) Forum of Mediation Centres, Milan, Italy, 24 - 25, 2003.

## **TRAINING/QUALIFICATION**

- The San Diego State University (SDSU) Flexible Course Design Institute August 2021, August 2-13, 2021.
- Teaching Online Certification, Point Loma Nazarene University, May 2020.
- Smartsettle ONE (Blind Bidding Negotiation) Training Certificate of Completion, November 23, 2019.
- Self-Reflection for Conflict Professionals: Workshop conducted by Prof. Gray Friedman of the Harvard Negotiation Project, Vicenza, Italy, June 25, 2015.
- Techniques & Strategies for Effective Negotiations in Cross Border Disputes: Workshop conducted by Prof. Dr. William Ury of the Harvard Negotiation Project, Florence, Italy, October 21, 2011.
- The Exchange, Strategies for Managing Conflict in the Workplace, National Conflict Resolution Center (NCRC), March 2009.
- The Exchange, Training the Trainers, NCRC, March 2009.
- Introductory Mediation Skills Training, San Diego Mediation Center (SDMC), San Diego, CA, February 2004.

## **OTHER TEACHING EXPERIENCE**

- Senior Language Teacher, Italian Cultural Center, San Diego, 2003 - Present.

## **PUBLICATIONS**

- Dal Pubel, L., & Marighetto, A. (2022, December). Multi-tiered or Multi-step Clauses for Dispute Resolution. *The Mediation*, (2), \_\_.
- Dal Pubel, L., & Marighetto, A. (2022). *The Role of Information and Communication Technology in Educational Curricula: Teaching Internet Law and Politics to Future Leaders* in Normore, A., Brooks, J., Brooks, M. & Sum, N. (Eds.), *Globalization, Neoliberalism, and Education: Teaching, Learning and Leading in the World Schoolhouse*. Charlotte, NC: Information Age Publishing.
- Marighetto, A., & Dal Pubel, L. (2021). Consumer Protection and Online Dispute Resolution in Brazil. *Giustizia Consensuale*, 1(2), 447-468.
- Dal Pubel, L., & Marighetto, A. (2021, December). The educational function of restorative mediation in white-collar crimes. *The Mediation*, (1), 24-27.

- Dal Pubel, L., & Cerchia, A. (2020). *Resolving Conflicts and Preventing Violence in Italian Schools* in Singh, S., & Erbe, N. (Eds.), *Preventing and Reducing Violence in Schools and Society*. Hershey, PA: IGI Global.
- Dal Pubel, L. (2018). *eBay Dispute Resolution and Revolution: An Investigation on a Successful ODR Model*. *Collaborative Economy: Challenges and Opportunities*, Proceedings of the 14th International Conference on Internet, Law & Politics, Barcelona 21-22 June 2018, 438. Barcelona, ES: Huyens Editorial.
- Cerchia, A., & Dal Pubel, L. (2017). *Teaching Non-Violence in Italian Schools* in Singh, S., & Erbe, N. (Eds.), *Creating A Sustainable Vision of Non-violence in Schools and Society*. Hershey, PA: IGI Global.
- Mascia, A., Dal Pubel, L., & Sartori, M. (2013). *A Vision of Effective Leadership: An Italian Perspective*. In Normore, A.H., & Erbe, N. (Eds.), *Collective efficacy: Interdisciplinary perspectives on international leadership*. Bingley, UK: Emerald Group Publishing Limited.

#### **OTHER PUBLICATIONS**

- Dal Pubel, L., & Petralia Camassa, P. (2013). *Alternative Dispute Resolution: An Approach for a New Culture of Conflict Resolution*. *L'Alligatore*, 4 (3): 54-59.
- Dal Pubel, L. (2013). *I miei continenti*. Milano, IT: Gruppo Editoriale L'Espresso.
- Dal Pubel, L. (2011). *Mediation in Customer-Supplier Relationships*. Hannover, DE: Plattform Magazin für interkulturelle wirtschaft.

#### **WORKING PAPERS**

- Dal Pubel, L. *The Role of Online Dispute Resolution in Enhancing Trust in B2C e-Commerce*.
- Dal Pubel, L. *Alternative Dispute Resolution Developments in Africa*.
- Dalla Bontà, S., & Dal Pubel, L. *The Singapore Convention on Mediation: Challenges and Future Perspectives*.
- Marighetto, A., & Dal Pubel, L. *ODR in Brazil: online platform, PROCONS, and new regulatory developments*, *Revista De Direito Do Consumidor*, Thomson Reuters.

#### **ORCID ID**

<https://orcid.org/0000-0003-3635-7717>

#### **Web of Science ResearcherID**

[ABE-4555-2020](https://orcid.org/0000-0003-3635-7717)

#### **Google Scholar Page**

<https://scholar.google.com/citations?user=sJJPhyMAAAAJ&hl=en>

## PROFESSIONAL EXPERIENCE

- Mediator, facilitator, and online dispute resolution expert: for over 15 years, helped Small and medium-sized enterprises (SMEs), NGOs, consumers, and individuals manage and resolve conflicts. Developed mediation and conflict resolution programs throughout Italy, Europe, and the United States of America and several academic programs in Alternative Dispute Resolution, Conflict Resolution, and International Relations in partnership with American and European Universities.
- Co-founder and partner of Bluebird Project, an Italian startup that provides online dispute resolution services to resolve family, business, and consumer disputes.
- Organizational and Business Development Consultant: helping clients align and optimize their organization structure, processes, culture, and people with their business strategy. Consultant to small private companies and nonprofit organizations, 2008 - Present.
- Peace Children Initiative Kenya, 2017 - 2019.  
Organizational and Business Development Advisor.
- Resolutia Alternative Dispute Resolution S.r.l, Partner, Mediator, and Trainer, Venice, Italy, 2003 - Present.  
Conducted trainings for lawyers and professionals in Italy, Germany, and Poland. Online Dispute Resolution expert and mediator. Mediator in several Cross-Border Commercial, Business, and Consumer Disputes involving European and American Companies.
- Gallos Bros, Inc. - San Diego, CA, 2013-present  
Representative Agent and Business Development Advisor. Represented clients in business negotiations and transactions. Prepared services contracts. Developed financial budgets.
- National Conflict Resolution Center - San Diego, CA, 2003 - 2017.  
Conducted Mediations and Conciliations. Designed and implemented mediation trainings for professionals and college students. Trainer in mediation and conflict management. Coach and Evaluator in Conflict Management, Conflict Resolution, and Mediation trainings. Conducted trainings for several institutions, including San Diego State University, University California of San Diego, International Rescue Committee, and University of Barcelona.
- Errebi USA, Inc. - San Diego, CA, 2008-2010  
Vice President - Chief Financial Officer (CFO) Worked directly with the president, planning strategies for business development. Developed annual financial plans and provided internal and external financial reporting. Provided legal counseling and negotiated contracts, and prepared corporate and service contracts.
- U. S. Army, 22nd Area Support Group, NATO Ederle, Vicenza, Italy, 2001-2003  
Recreation Division Specialist and Equal Employment Opportunity Consultant.

## INTERNSHIP PROGRAMS

- Phillips, Haskett & Ingwalson, APC, San Diego, CA, September 2002.  
Legal Internship. Observed mediations involving various types of disputes. Participated in Introductory Arbitration training.

- Phillips, Haskett & Ingwalson, APC, San Diego, CA, March - June 2001. Legal Internship. Assisted attorneys in providing legal services to individuals seeking alternative dispute resolution methods. Observed mediations involving various types of disputes. Assisted attorneys in researching legal issues and drafting memorandums.

#### **INTERNATIONAL NON-GOVERNMENTAL ORGANIZATION EXPERIENCE**

- US Technical Advisory Group (US/TAG) to ISO committee Transaction Assurance in E-commerce (ISO/TC 321), 2020.
- International Commission of European Citizens (ICEC), Selected International Observer, Catalan Independence Referendum, October 2017.

#### **AWARDS**

- National Conflict Resolution Center, 10+ Years of Service Award, May 2016.
- Scroll of Appreciation for exemplary support to the Community Recreation Division and the U. S. Army, 22nd Area Support Group, Southern European Task Force, United States Army, 2003.

#### **ORGANIZATIONS & ASSOCIATIONS**

- International Council for Online Dispute Resolution (ICODR), Member.
- Steinbeis – Mediation, Associate Trainer, Leipzig, Germany.
- Minister of Justice of Italy, Mediation Panel, Mediator.
- Resolutia Alternative Dispute Resolution S.r.l, Partner, Perugia, Italy.
- Bluebird Project, Co-founder and Partner, Torino, Italy.
- Senior Language Teacher, Italian Cultural Center, San Diego, CA.

#### **CIVIC ENGAGEMENT**

- Luca Coscioni Association for the Freedom of Scientific Research, Member.
- Eumans.eu Association - European Citizens for Democracy and Sustainable Development, Board Member.
- Joan B. Kroc of Peace Studies, Mentoring Alliance Program, University of San Diego, 2017 – 2019.

#### **REFERENCES**

- Dr. Allen Greb, San Diego State University, San Diego, CA. Email: [ggreb@sdsu.edu](mailto:ggreb@sdsu.edu)
- Dr. Aura Esther Vilalta Nicuesa, Open University of Catalunya, Spain. Email: [avilalta@uoc.edu](mailto:avilalta@uoc.edu)
- Dr. Nancy Erbe, CSU Dominguez Hills, Carson CA. Email: [nerbe@csudh.edu](mailto:nerbe@csudh.edu)
- Dr. Nicola Soldati, University of Bologna, Italy. Email: [nicola.soldati@unibo.it](mailto:nicola.soldati@unibo.it)
- Dr. Silvana Dalla Bontà, University of Trento, Italy. Email: [silvana.dallabonta@unitn.it](mailto:silvana.dallabonta@unitn.it)

- Dr. Bruno Reynaud de Sousa, Universidade de Oporto, Oporto, Portugal. Email: [bsousa@letras.up.pt](mailto:bsousa@letras.up.pt)